

DIGITAL FAQ's

Q: What is the new platform called?

A: The new WPA national membership database is called the WPA MemberPool
The new WPA national competition management portal is called the WPA CompPool



Q: Why is the database provider changing?

A: Given the current provider contract was coming to an end in August 2018, following an extensive digital and membership review with the State Associations, the WPA Board is pleased to announce a number of changes that will improve how the water polo community engages with the sport. WPA hope to provide a suite of better and more user friendly digital services to the community.

Q: What was the review and consultation process undertaken?

A: WPA undertook an extensive digital and membership review throughout 2017 which included an analysis of the current situation, member and club surveys, extensive consultation with State Associations and a request for proposal and formal assessment process from all potential digital service providers.

Q: Is the new platform mandatory?

A: Once fully introduced, the MemberPool will be the mandatory registration platform for all water polo members, including all players, coaches, officials, volunteers, parents and supporters, clubs, associations and schools. A condition of a clubs, association or associate groups affiliation with their State Association is the mandatory use of the WPA database for all activities. Keep a look out for information coming out of your State or Territory Associations in relation to how the new portal will be rolled out in your region

Q: Can I still use the SportsTG platform?

A: Each State will transition over from the SportsTG platform to the WPA MemberPool progressively over the coming months. The SportsTG platform will be switched off as of 1 September 2018.

Q: What does this change mean for me as an individual member?

A: The biggest change for individual members is the introduction of individual member profiles that allow each member to see register directly and easily online, manage personal details and see results from sanctioned events.

Q: What does this change mean for me as a club/association/school/group?

A: There will be a significant increase in the amount of functionality that affiliated groups have to manage their activities, connect with members, organise teams and run competitions. Online webinars, face to face training ad user guides will all be available to help administrators become familiar with the new system.

Q: My club already uses the revolutioniseSPORT platform – what does that mean for us?

A: For water polo clubs or associations that hold an existing contract with revolutioniseSPORT, revolutioniseSPORT will contact you directly in the coming months seeking authorisation to merge the existing data into the national database. Through this merge no existing functionality or information will be lost and this means that member data will not need to be duplicated into the SportsTG system anymore. A condition of affiliation is the mandatory use (and in this case migration into) WPA's new MemberPool, hosted by revolutioniseSPORT

Q: When will these changes come into effect?

A: Each State will transition over from the SportsTG platform to the WPA MemberPool progressively over the coming months. The SportsTG platform will be switched off as of 1 September 2018. For specific questions in your States, please contact your local State Association office.

Q: What happens if the new digital platform does not offer the same functionality as the old platform?

A: Best efforts are being made to ensure that all functionality available on the old platform will be available in the new, however there will be a delay on some functions. Please send any new functionality suggestions to info@waterpoloaustralia.com.au

Q: Who do I contact if I have questions?

A: For questions relating to digital functionality and training requests please contact revolutioniseSPORT directly via info@revolutionise.com.au

For questions relating to implementation timings, membership fees, process or categories please contact your State Association.